








RACK RATES 2014 - 2016


In Season: 1st June – 30th November
Out Off Season 1st December – 31st May

Desert Car Hire Namibia CC
PO Box 86334, Windhoek, Namibia
Tel: (+264 61) 259309
Fax: (+264 61) 259752
E-mail: deco@afol.com.na
Website: www.desert-carhire.com

Rates per day - in Namibian Dollar (N\$) including VAT, unlimited mileage and insurance

Rates valid until the 28th of February 2015

	Volkswagen Polo or similar 5 door sedan Petrol 1.6 Lt. 2WD CD, AC, Pax 3-5	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		560.00	540.00	520.00	20,000
		590.00	570.00	550.00	10,000
		770.00	750.00	730.00	Zero
	Mercedes ML 320 Petrol fully automatic 4x4 with low range, AC, CD player etc. Pax 4-5	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		900.00	825.00	750.00	20,000
		975.00	900.00	825.00	10,000
		1205.00	1130.00	975.00	Zero
	Toyota Hilux Double Cab Diesel 2.5l or similar, 4WD, CD/RT, AC, Lockable Canopy, Pax 4 - 5	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		1,035.00	960.00	885.00	20,000
		1,140.00	1,065.00	990.00	10,000
		1,290.00	1,215.00	1,140.00	Zero
	Toyota Quantum Minibus Petrol 2.7l or Diesel 2.5l, CD/RT, AC, Pax 13	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		1,600.00	1,525.00	1,550.00	20,000
		1,700.00	1,625.00	1,550.00	10,000
		1,850.00	1,775.00	1,700.00	Zero
	Mitsubishi, Delica Luxury 4x4 Fully automatic, CD, AC, Pax 6-7	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		1,400.00	1,325.00	1,250.00	20,000
		1,500.00	1,425.00	1,350.00	10,000
		1,650.00	1,575.00	1,500.00	Zero
	Land Cruiser, 4wd, EFI 4.5 Petrol, CD, AC, Pax 4-5	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		1,400.00	1,325.00	1,250.00	20,000
		1,500.00	1,425.00	1,350.00	10,000
		1,650.00	1,575.00	1,500.00	Zero
	Toyota Fortuner D4D Fully automatic 4x4 with AC, CD, etc. Pax 5-7	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		1,400.00	1,325.00	1,250.00	20,000
		1,500.00	1,425.00	1,350.00	10,000

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01/03/2014 to 28/02/2016		

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Luggage Trailer	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
	360.00	310.00	260.00	2,000
Camping Gear – Full Package Rooftop tents, sleeping bags, crockery set, cutlery set, fridge, camping chairs, lights, gas bottle, cooker, axe, broom, washbasin, steel table, 25Lt. water and fuel can etc.		Note: camping gear not covered by insurance.		
	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
1 – 2 persons	220.00	200.00	180.00	n/a
3 – 4 persons	290.00	265.00	240.00	n/a

Any current rental rates as listed in Desert Car Hire's promotional materials or on the website are subject to alterations without prior notice.

Additional Charges	N\$
Administrative Fee (once-off)	200.00
Additional Driver Charge (per day)	25.00
Additional Spare Tyre Charge (per day) 8 days plus – free of charge	60.00
Cross Border Permits (per permit)	350.00
Damage / Loss Claims (per claim)	250.00
Young Driver (under 26) Surcharge (per day)	20.00
Tyre and windscreen insurance per day (optional) 8-21 days N\$150.00 per day; 22 days plus N\$ 100.00 per day	200.00
Driver/Guide per day (on request only)	800.00

Delivery & Collection Fees (subject to change with fuel price fluctuations)

LOCATION	DISTANCE	RATE N\$
Ariamsvlei	800	3,200.00
Cape Town	1500	6,000.00
Gabarone	1150	4,600.00
Grootfontein	500	2,000.00
Johannesburg	1500	6,000.00
Kasane	1350	5,400.00
Katima Mulilo	1200	4,800.00
Keetmanshoop	490	2,000.00
Livingstone	1400	5,600.00
Luderitz	820	3,280.00
Maun	900	3,600.00
Noordoewer	790	3,160.00
Ondangwa	700	2,800.00
Victoria Falls	1400	5,600.00
Walvis Bay / Swakopmund	390	1,560.00

Notes:

- Includes driver, VAT, insurances and additional fuel.
- Client must drop-off vehicle with a full fuel tank, or as received otherwise will be billed extra.
- For distances over 800km (one way) an additional day's rental is payable
- Other destinations Nationally and where no public transport exists will be calculated at **N\$6.00** per Km.
- All provisional bookings valid for 31 calendar days only.










STO RATES 2014-2016

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Rates per day - in Namibian Dollar (N\$) including VAT, unlimited mileage and insurance

	Volkswagen Polo or similar 5 door sedan Petrol 1.6 Lt. 2 WD CD, AC, Pax 3-5	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		476.00	459.00	442.00	20,000
		502.00	485.00	468.00	10,000
		655.00	638.00	621.00	Zero
	Mercedes ML 320 Petrol fully automatic 4x4 with low range, AC, CD player etc. Pax 4-5	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		765.00	701.00	638.00	20,000
		829.00	765.00	701.00	10,000
		1024.00	961.00	829.00	Zero
	Toyota Hilux Double Cab Diesel 2.5l or similar, 4WD, CD/RT, AC, Lockable Canopy, Pax 4 - 5	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		880.00	816.00	752.00	20,000
		969.00	905.00	842.00	10,000
		1097.00	1033.00	969.00	Zero
	Toyota Quantum Minibus Petrol 2.7l or Diesel 2.5l, CD/RT, AC, Pax 13	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		1390.00	1326.00	1263.00	20,000
		1575.00	1511.00	1348.00	10,000
		1603.00	1539.00	1475.00	Zero
	Mitsubishi, Delica Luxury 4x4 Fully automatic, CD, AC, Pax 6-7	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		1190.00	1126.00	1063.00	20,000
		1275.00	1211.00	1148.00	10,000
		1403.00	1339.00	1275.00	Zero
	Land Cruiser, 4wd, EFI 4.5 Petrol, CD, AC, Pax 4-5	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		1190.00	1126.00	1063.00	20,000
		1275.00	1211.00	1148.00	10,000
		1403.00	1339.00	1275.00	Zero
	Toyota Fortuner D4D Fully automatic 4x4 with AC, CD, etc. Pax 5-7	3 – 7 DAYS	8 – 21 DAYS	22+ DAYS	Excess
		1190.00	1126.00	1063.00	20,000
		1275.00	1211.00	1148.00	10,000

TERMS AND CONDITIONS

Desert Car Hire will only negotiate current rates upon written proof of better offers received by other competitive Rental Outlets

Rental Rates, Periods & Other Charges

- **Rates are quoted in N\$, Namibian Dollar and includes:**
- Rates inclusive of VAT (15%)
- Rental includes unlimited kilometres
- Rates include Collision and Theft Cover
- Rates include all standard vehicle accessories
- Rates include transfers from and to the International Airport
- Rates are calculated per day, being one 24-hour cycle

The rental rates exclude:

- Excess deposit and non-waverable excess
- Rates exclude trailers, camping equipment, additional charges as well as excess deposits
- Additional and young driver surcharge
- Delivery and collection fees
- Non-standard accessories and equipment
- Breakdown, road-side assistance and recovery charges, except for mechanical failure
- Damages/loss excluded from the insurance (see insurance)
- Damage / loss claims, fines and administration fee
- Additional insurance for tyre and windscreen damage (optional and for clients decision)
- Extra spare tyre charge
- Cross border permits

Terms of Payment

- 25% **non-refundable** deposit due on confirmation
- Full payment due on arrival / collection
- Payment accepted in cash (N\$ / ZAR), by credit card, electronic bank transfer or bank guaranteed cheque

Cancellations & no-show

- No-show: 100% of the total rental amount will be charged.
- 1-7 days prior to arrival: 75% of the total rental amount will be charged.
- 8-15 days prior to arrival: 50% of the total rental amount will be charged.
- 16 – 30 days prior to arrival: 25% of the total rental amount will be charged.

Drivers

- A valid and unendorsed license must be produced by all drivers.
- The minimum age for authorised drivers is 23 years.
- Maximum 2 drivers allowed per vehicle.

Excess & Security Deposit

The full excess amount as decided by the client per vehicle is payable as a deposit before the vehicle is collected or delivered. This deposit is refunded to the client once the vehicle has been returned and after any further charges that may occur when the vehicle is returned has been recovered: minor damages and repairs, vehicle returned without a full tank of fuel, speeding fines, and windscreen, underbody or tyre damage. Tyre and windscreen insurance is offered by Desert Car Hire and is for client's decision to make use or omit. The excess is payable only by credit card or in cash.

Extending Your Rental Period

To extend your rental period, please advise Desert Car Hire 48-hours (2 days) prior to the original contract's expiry date, failing which your insurance cover will lapse.

Termination of Rental

Please allow at least 30 minutes to return the vehicle and settle final charges. Please ensure that the keys are handed to Desert Car Hire personnel only. Desert Car Hire will not be liable for any losses incurred by the client due to flights missed. It's the client's responsibility to allow ample time to return to the point of departure and allow for any possible delays along the way.

Insurance

The following is not covered by the insurance:

- Personal Property
- Personal injury / death
- Tyre, Windscreen & glass damage (optional insurance available)
- Sandstorm and water damage
- Under-carriage damage not caused by a collision

Desert car Hire strongly recommends that all clients have insurance for medical expenses, baggage loss, cancellation/curtailment, default and personal injury or death due to an accident. Medical Rescue and travel insurance can be arranged on your behalf. (Prices on request)

Factors that will negate all cover:

- Gross or criminal negligence.
- Speeding on gravel and tarmac roads.
- Overturning a vehicle where no other vehicle is involved.
- Unauthorized drivers.
- Failing to obtain authorization to extend the rental.
- Not reporting an accident or loss to the Namibia Police immediately.
- Not reporting an accident or loss to Desert Car Hire immediately.
- Not adhering to traffic, road and driving rules and regulations.
- Driving under the influence of alcohol or any illegal substance.
- Unsuitable or reckless driving.
- Road conditions not suitable for the type of vehicle used.
- Unauthorized cross border rentals.
- Not being able to produce keys in case of theft.
- Not reporting exact details of last known location of vehicle prior to theft.

Over Border Rental

- No vehicle may be taken out of Namibia without prior authorization and a valid permit.
- Travel is allowed to Botswana, South Africa, Zambia and Zimbabwe.
- Client is responsible to return damaged vehicle to within the borders of Namibia.

Standard Accessories

The vehicle is provided complete with:

- Radio / CD Player
- Air Conditioner
- First Aid Kit
- Fire Extinguisher
- Tow-rope
- Jumper Leads
- Spare wheel, jack and spanner

Breakdown & Roadside Assistance

Immediate assistance will be provided in the event of a breakdown or any road side emergency by our representatives authorized to do so. Where a vehicle can't be repaired Desert Car Hire will arrange that a new vehicle be delivered to you. Recovery of the vehicle and/or roadside mechanical assistance will necessitate extra charges and be billed to the client, **except where such a vehicle failure is not caused by the client**. Where a vehicle cannot continue under this agreement due to negligence, accident or fault on behalf of the Renter this agreement will become null and void. A new agreement will take effect to the replacement vehicle with all conditions, rates, excesses and other implications ditto to this agreement.

General

- Vehicles must be returned in the same condition as received, including all accessories and equipment and a full tank of fuel,
- Vehicles are rented subject to the terms and conditions of the rental agreement, laws of Namibia and our insurance policies,
- We reserve the right to substitute vehicles with a similar vehicle,
- Rental beyond the return date must be arranged 48-hours in advance,
- We reserve the right to cost the rental agreement and charge the credit card within 72 hours of termination,
- Traffic fines are for your own account and will be charged to your credit card if you do not settle fines before leaving Namibia.
- Off-Road driving through bushes, riverbeds etc. as well as dune driving is strictly prohibited and the client will be held responsible for all damages caused. Beach driving for fishing purposes is however acceptable.